

Children and Young People Overview and Scrutiny Committee

2 July 2018



Quarter Four 2017/18 Performance Management Report

Report of Corporate Management Team

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Purpose of the Report

- 1 To present progress against the council's corporate performance framework by Altogether priority theme for the fourth quarter of the 2017/18 financial year.

Performance Reporting Arrangements for 2017/18

- 2 Our performance reporting arrangements have been developed around a series of key performance questions aligned to the Altogether framework of six priority themes, and are designed to facilitate greater scrutiny of performance. The set of performance measures provides an indication to help answer these questions for those with corporate governance responsibilities.
- 3 There are other areas of performance that are measured through more detailed monitoring across service groupings and if performance issues arise, these will be escalated for consideration by including them in the corporate report on an exception basis.
- 4 The performance indicators are still reported against two indicator types which comprise of:
 - (a) key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners; and
 - (b) key tracker indicators – performance is tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence.
- 5 This report sets out our key performance messages from data released this quarter. A visual summary per Altogether priority theme presents key data messages from the new performance framework showing the latest position in trends and how we compare with others. A comprehensive table of key performance questions and performance data is presented in Appendix 4. An explanation of symbols used and the groups we use to compare ourselves is in Appendix 2.

- 6 To support the complete indicator set, a guide is available which provides full details of indicator definitions and data sources for the 2017/18 corporate indicator set. This is available to view and can be requested from the Corporate Planning and Performance Team at performance@durham.gov.uk.

Key Performance Messages from Data Released this Quarter

- 7 Since the Ofsted inspection in spring 2016, children's services have made good progress in some areas, but much more remains to be done. There are emerging strengths in the council's approach to early help, our support for children in care and political and senior management oversight of our practice. Leadership focus is on accelerating improvements in the quality and consistency of our casework, continuing to reduce caseloads by ensuring fully staffed and skilled social work teams, and driving Durham's new culture and associated behaviours across the whole children and young people's workforce within the council and partner services.
- 8 From January 2018, a new universal inspection framework was introduced by Ofsted. The ILACS (Inspection of Local Authority Children's Services) focuses on the council's functions regarding the help, care and protection of children and young people. A 12 month plan to improve the quality of social work practice in Durham has been developed as the service prepare for inspection under the ILACS framework.
- 9 In February 2018, Early Help, Assessment and Safeguarding Services were restructured to create an edge of care service (Supporting Solutions) and pre-birth social work team. The service now provides a more targeted offer of early help for children and young people aged 0-19 years, delivered through early help teams known as One Point, alongside statutory social work teams known as Families First. The teams will work with children, young people and their families and continue to build strong links with schools, GP practices and partners, ultimately leading to better, more sustainable outcomes for children and young people.

Universal Services and Early Help

- 10 We continue to perform well across many key areas of universal services and early help. Improvement continues with slightly more children aged 0 to 2 years in deprived areas (89.8%) registered with a children's centre and having sustained contact compared to last year (88.1%). In relation to child health, under 18 conceptions continue to reduce; they are now at the lowest level since recording began in 1998. However, the level in County Durham remains significantly higher than the England rate. The Public Health Intelligence Team are to analyse data to identify hotspots in the County and enable targeted action to be taken. County Durham's Teenage Pregnancy Partnership Board continues to implement the 2016-18 action plan delivering both universal and targeted interventions.
- 11 Good progress continues with the timeliness of education health and care plans for children with special educational needs and disabilities, exceeding the target set. Despite poor performance at quarter one, and concern this

would affect performance throughout the reporting year, the progress made has meant this is not a performance issue any longer.

- 12 A key issue throughout this year has been the Ofsted rating of Durham's secondary schools. During this quarter, one extra school was judged as requires improvement. Only 19 of the 31 secondary schools (61.2%) in Durham are now judged as outstanding or good, worse than the regional average (66%) and significantly worse than the national average (80%). This translates as 72.8% of Durham's secondary school pupils studying at outstanding or good schools, better than the regional average (67.2%) and significantly worse than the national average (82.4%). Schools are now judged on the new progress 8 accountability measure in addition to the inspection outcome. Schools with a progress 8 score that is average or below average are invariably classed as Requires Improvement or Inadequate in their inspection outcome. The council is coordinating joint projects to address key issues and sharing best practice regionally.

Assessment and Safeguarding Services

- 13 Improvement has continued in the re-referral rate, with 900 (17.3%) of the 5,195 children in need referrals occurring within 12 months of the previous referral. Performance has improved on the same period last year (18.5%) and is lower than national, regional and statistical neighbour comparisons.
- 14 There are continued performance issues that still need to be addressed and kept under scrutiny:
- (a) Social worker caseload levels;
 - (b) Quality of assessment and casefiles;
 - (c) Timeliness of single assessment;
 - (d) Timeliness of initial child protection conferences;
 - (e) Rate of children subject to a child protection plan.
- 15 Some progress has been made in reducing caseload levels per social worker, improving from the baseline of February 2016, when the Ofsted inspection took place but further improvement is still required. Social workers with fewer than 20 cases has improved from 41% to 44% and those with more than 30 has decreased from 17% to 9%. Senior management are focusing on this issue as a top priority and operation and team managers are formulating new actions in order to improve.
- 16 Between January and March 2018, 33 case file audits were undertaken within statutory children's social work teams. This is a significant reduction from the previous quarter due to workloads associated with the restructuring of Children's Services. Of the 33 conducted during quarter 4, 18 (54%) were judged to be good or outstanding. This is in line with performance last quarter, and a 15% point improvement from 40% in March 2016 (following the Ofsted inspection) but the target to achieve at least 80% of audited cases by March 2018 has not been met. Although it is too early to produce evidence, further improvements are anticipated following the restructure, with social work consultants having increased capacity to provide rigorous oversight and direction into cases to ensure quality.

- 17 A performance issue that emerged last quarter is the completion rate for single assessments. The rate completed within 45 working days has slightly decreased from 83.3% last year to 79.6% this year. Performance is lower than the latest available national and regional benchmarking data. On average, the 3,571 Single Assessments undertaken in the year to date were completed within 39 working days, an increase from 37 days in 2016/17. To manage the work within the statutory social work teams effectively, a pilot of a sample set of cases is underway to complete single assessments within 25 working days. If the quality of these pilot cases is proved to be up to standard, it will be rolled out across the Families First service from June 2018.
- 18 Continued focus has been placed on the timeliness of initial child protection conferences (ICPC)¹. In 2017/18, 66.9% of strategy meetings initiated led to an ICPC being held within 15 working days timescale. Performance is below the target of 75%, worse than last year and national and regional benchmarks (2016/17). A large proportion of those that went out of timescale were due to late requests for a conference following the strategy discussion. Practice issues have been addressed with individual teams and strategies have been implemented to ensure requests for initial conferences are made within 6 days of the strategy meeting.
- 19 As of the 31 March 2018, there were 498 children subject to a child protection plan, which equates to a rate of 49.7 (per 10,000 under 18 population). Although Durham's rate has stabilised over the last year (see appendix 5, chart 3) and remains lower than the North East average, ranking fifth lowest out of 12 North East local authorities, it has increased significantly from two years ago and is still higher than the national average. Variations in practice between social work teams are being reviewed by management to assure consistency of decision making.

Looked After Children and Care Leavers

- 20 There were 798 looked after children (LAC) at the end of March 2018 in County Durham. The number of looked after children has plateaued during 2017/18 following a steady increase, with numbers each quarter remaining close to 800 (see appendix 5, chart 2). The rate of children looked after per 10,000 (0 to 17 years) population remains significantly higher than the national average but below the average rate for the North East and statistical nearest neighbours. Between April 2017 and March 2018, 54 (15%) children were adopted from care, in line with the target set.
- 21 Good progress has been made in relation to looked after children's health with 89.9% having had the required number of health assessments and 94.8% having had a dental check. Rates are better than last year and are now better than national averages.

¹ An initial child protection conference (ICPC) must be convened following a Section 47 enquiry to safeguard and promote the welfare of a child who is suspected of, or likely to be, suffering significant harm.

- 22 As of March 2018, the council had corporate parenting responsibility for 264 young people (aged 17 to 21) who had left care, a particularly vulnerable cohort of young people. The wide range of support the council offers is good, with figures showing more care leavers in County Durham are in suitable accommodation and in education, employment or training (EET) compared to both North East and national counterparts. The council has routinely provided young people who are looked after or care leavers the opportunity to participate in work experience placements during the school holidays. In addition, work is ongoing with Jobcentre Plus, who have introduced a marker that allows care leavers to be identified on their system and receive additional help when claiming benefits. Apprenticeships are now available for care leavers within council departments. The council is also developing a training programme for hard to reach young people, who are 18+ and termed as being long term NEET. It is hoped that through this development, five young people will be supported to gain longer term employment opportunities. There are currently 41 young people in full time further education, 21 attending university as undergraduates and two embarking on a Master's degree.
- 23 A key performance issue highlighted previously that requires continued scrutiny is external residential accommodation for looked after children. The use of external residential placements for looked after children (LAC), including residential care and residential schools, still requires continued focus even though the use of these placements has stabilised over the last year; from 25 (3% of placements) last year to 27 (3.4% of placements) at 31 March 2018. Work is ongoing to ensure a good mix of placements are available for looked after children and avoid the need for external placements, unless for the need of specialist individual requirements.

Key performance messages reported to other overview scrutiny committees which may be of interest to this committee are as follows:

- 24 Although breastfeeding prevalence has increased from last year, this is still an issue, as levels remain low. Evidence clearly shows that breastfeeding improves the health of both mother and baby and yet there remains inequalities in women choosing to breastfeed. Plans to support the active promotion of breastfeeding across the County include a multi-agency communication plan and a review and relaunch of the breastfeeding friendly business scheme in June 2018. Revised public health priorities and ambitions identify aspirational improvement targets for the next 10 years to reduce inequalities and narrow the gap both within the County and against England.
- 25 Mothers smoking at time of delivery has increased and is significantly higher than national and regional rates. Durham Dales, Easington and Sedgefield (DDES) has the second highest rate in the North East and sixth highest of all CCGs in England. The best start in life is a public health strategic priority for County Durham, which aligns with national and regional policy direction. Reducing smoking at time of delivery will impact significantly on clinical and safety outcomes for both mothers and babies and will work to address significant health inequalities. The incentive scheme to reduce smoking in pregnancy, currently being implemented in DDES, aims to address the high

variance in smoking in pregnancy between DDES and North Durham. Early data is showing good retention in the stop smoking service amongst these women. However, the challenges of reducing smoking in pregnancy is evident as 61% of those recruited to the scheme live with a smoker. The full evaluation of the incentive scheme will be available late summer 2018. Between April and December 2017, 179 pregnant women set a quit date with the Stop Smoking Service of whom 119 (66%) women quit (self-reported) which is an improvement from the same period in 2016/17 (56%).

Risk Management

- 26 Effective risk management is a vital component of the council's governance arrangement. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.
- 27 The key risk in delivering the ambitions of this priority theme and how we are managing it is; failure to protect a child from death or serious harm (where service failure is a factor or issue). Management consider it possible that this risk could occur which, in addition to the severe impacts on children, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. To mitigate the risk, actions are taken forward from Serious Case Reviews and reported to the Local Safeguarding Children Board. Lessons learned are fed into training for front line staff and regular staff supervision takes place. This risk is long term and procedures are reviewed regularly (Critical / Possible).

Key Data Messages by Altogether Theme

- 28 The next section provides a three-page summary of key data messages for the Altogether Better for Children and Young People priority theme. The format of the Altogether theme provides a snap shot overview aimed to ensure that key performance messages are easy to identify. The Altogether theme is supplemented by information and data relating to the complete indicator set, provided at Appendix 3.

Altogether Better for Children and Young People

Early Help and Universal Services

Achieving Aspiration



Schools judged outstanding or good

92% Primary **61.2%* Secondary**

*12 out of 31 schools judged as Requires Improvement or Inadequate (2 more than last year and 1 more than last quarter). 7 LA maintained schools and 5 academies (As of Mar 2018).



1.9% of Durham children with at least one fixed exclusion, lower than last year (2%) (2016/17) and lower than both regional (2.01%) (2015/16) and national (2.11%) (2015/16) comparators.



92.2% of Education Health and Care Plans processed in 20 weeks (Jan-Mar 2018) for children or young people with a special educational need or disability. This is more than regional (78.8%) and national (64.9%) averages, target of 90% has been achieved.

Not in Education, Employment or Training

4.5% of 16-17 year olds in Durham are not in education, employment or training, higher than national (2.7%) and North East (4%) averages

Health

Teenage Pregnancy (Jan—Dec 2016)

Relationship Education



Targeted Intervention

Under 18



21.6 per 1,000 female population (**173** conceptions), fewer than last year (26.4 and 219 conceptions) and lowest since 1998, but still significantly more than England (18.8).

Early Help support



Sustained contact with Children's Centre

89.8% of Durham 0-2 year olds in the top 30% IMD* having sustained contact, more than last year (88.1%) (Jan / Dec 2017)



* Indices of Multiple Deprivation 2010

Altogether Better for Children and Young People

Assessment and Safeguarding

Safeguarding (Apr 2016- Mar 2017) (Apr 2017 - Mar 2018)

Child's journey

5,195 Children in need referrals (CiN), more than last year (5,112)

3,571 Single Assessments, more than last year (3,481)

498 Children with a child protection plan (CPP) (As of Mar 2018) fewer than last year (501)

CPP rate = 49.7 per 10,000 lower than North East average (60.5) but higher than England average (43.3)

Our response

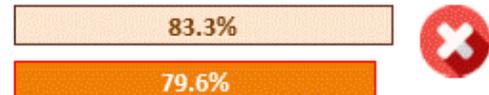
Statutory referrals processed in one working day



CiN referrals occurred within 12 months of previous referral



Single assessments completed in 45 days



Practice week: 5 to 9 March 2018



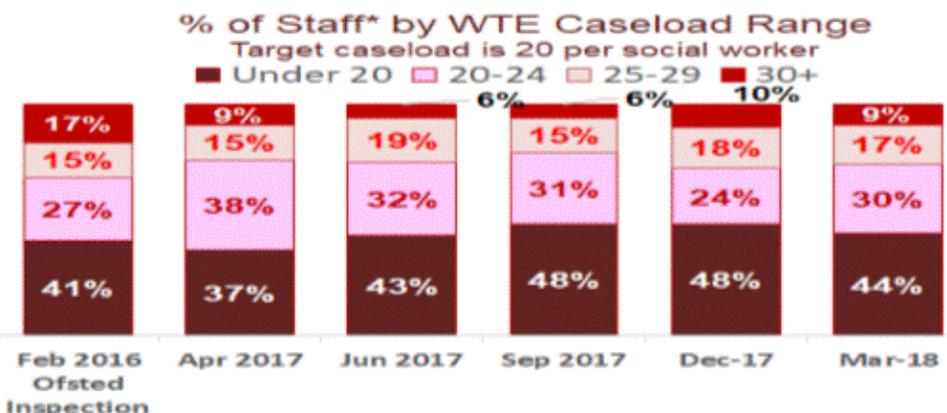
- DCC senior managers went out and about to see first-hand how our social workers provide support to families in Durham.
- A good opportunity for managers to understand of the strengths and capabilities of our organisation.

To find out more, visit DCC YouTube at www.youtube.com/watch?v=ckgLZp4VzGE

Social Work Practice

Social Worker Caseload (Feb 2016 - Mar 2018)

A target caseload is 20 per social worker



*All Agency Staff and Students assumed to be 1.0 WTE. Team Managers, Social Work Consultants, ASYE's, and Students Social Workers have been excluded from the WTE of Staff and any cases they hold have also been excluded.

Statutory casefile quality: Good or above

Performance slightly improved this quarter - target of 80% not met



Altogether Better for Children and Young People

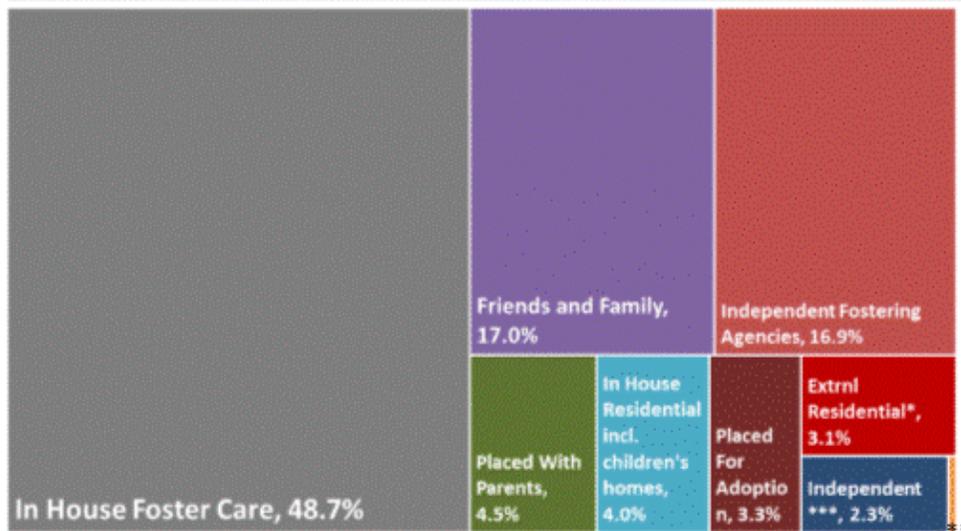
Looked after Children

Safeguarding (31 Mar 2018)



- **798** children currently looked after (LAC). The number of LAC over the last year has plateaued, remaining close to 800.
- **264** care leavers are also receiving support

Looked after children placements as at 20 Apr 2018



* External residential incl. children's home and residential schools
 **secure incl. Youth offenders institutions and prisons
 ***Independent Living incl. supported lodgings

Social Work Practice

- **660** LAC (83%) who are in a foster placement, compared to 668 (82.1%) last year—As at Mar 2018
- **27** LAC (3.4%) have external residential placements, compared to 25 (3%) last year—As at Mar 2018
- **54** children (15%) adopted of those leaving care (Apr 2017—Mar 2018), compared to 53 (17.3% - Apr 2016—Mar 2017)
- **26** children are waiting for adoption (Apr 2018).

Achieving Aspiration

Care leavers aged 17-21

	Durham	North East	England
In suitable accommodation	89% (Apr 2017-Mar 2018)	86% (2015/16 ac yr)	84% (2015/16 ac yr)
Education, Employment or training (EET)	61.4% (Apr 2017-Mar 2018)	50% (2015/16 ac yr)	52% (2015/16 ac yr)

Our Care leavers—beyond school education (March 2018)



- Support care leaver apprenticeships
- 5 care leaver apprenticeships in DCC departments
- Maintain contact with young care leavers up to the age of 25
- A dedicated worker to support care leaver's university entry

Health of looked after children

	Durham	North East	England
A dental health check	94.8% (Apr 2017-Mar 2018)	83% (2016/17)	83% (2016/17)
Health assessments	89.9% (Apr 2017-Mar 2018)	91% (2016/17)	89% (2016/17)

Recommendations and reasons

29 That the Children and Young People's Overview and Scrutiny Committee receive the report and consider any performance issues arising there with.

Contact: Jenny Haworth Tel: 03000 268071

Appendix 1: Implications

Appendix 2: Report Key

Appendix 3: Summary of key performance indicators

Appendix 4: Volume measures

Appendix 5: Secondary Schools Require Improvement and Inadequate

Appendix 1: Implications

Finance - Latest performance information is being used to inform corporate, service and financial planning.

Staffing - Performance against a number of relevant corporate health Performance Indicators (PIs) has been included to monitor staffing issues.

Risk - Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

Equality and Diversity / Public Sector Equality Duty - Corporate health PIs are monitored as part of the performance monitoring process.

Accommodation - Not applicable

Crime and Disorder - A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Human Rights - Not applicable

Consultation - Not applicable

Procurement - Not applicable

Disability Issues - Employees with a disability are monitored as part of the performance monitoring process.

Legal Implications - Not applicable

Appendix 2: Report key

Performance Indicators:

Direction of travel/benchmarking

Same or better than comparable period/comparator group

GREEN

Worse than comparable period / comparator group (within 2% tolerance)

AMBER

Worse than comparable period / comparator group (greater than 2%)

RED

Performance against target

Meeting/Exceeding target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

- ✓ Performance is good or better than comparable period/benchmark
- ✗ Performance is poor or worse than comparable period/benchmark
- ↔ Performance has remained static or is in line with comparable period/benchmark

National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland. The number of authorities also varies according to the performance indicator and functions of councils.

Nearest Neighbour Benchmarking:

The nearest neighbour model was developed by the Chartered Institute of Public Finance and Accountancy (CIPFA), one of the professional accountancy bodies in the UK. CIPFA has produced a list of 15 local authorities which Durham is statistically close to when you look at a number of characteristics. The 15 authorities that are in the nearest statistical neighbours group for Durham using the CIPFA model are: Barnsley, Wakefield, Doncaster, Rotherham, Wigan, Kirklees, St Helens, Calderdale, Dudley, Northumberland, Tameside, Sheffield, Gateshead, Stockton-On-Tees and Stoke-on-Trent.

We also use other neighbour groups to compare our performance. More detail of these can be requested from the Corporate Planning and Performance Team at performance@durham.gov.uk.

Appendix 3: Summary of Key Performance Indicators

Table 1: Key Target and Tracker Indicators

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered		
Altogether Better for Children and Young People												
1. Are children, young people and families in receipt of universal services appropriately supported?												
22	CYPS 24	Average attainment 8 score/score for LA (all pupils at the end of key stage 4 in state-funded mainstream and special schools and academies - replacing GCSE attainment) [1]	44.6	2016/17 ac yr (final)	Tracker	NA	NA	46.4	RED	44.6*	GREEN	2016/17 ac yr (final)
23	CYPS 27	Average point score per A level entry of state-funded school students	31.9	2016/17 ac yr (final)	Tracker	31.9	GREEN	31.1	GREEN	30.8*	GREEN	2016/17 ac yr (final)
24	CYPS 28	Percentage of pupils achieving the expected standard in Reading, Writing and Maths (at KS2) [2]	64.0	2016/17 ac yr (final)	Tracker	59.0	GREEN	62.0	GREEN	65*	AMBER	2016/17 ac yr (final)
25	CYPS 2	Percentage of 16 to 17 year olds who are not in education, employment or training (NEET) [3]	4.5	Dec 17 - Feb 18	Tracker	4.3	RED	2.7	RED	4*	RED	Dec 17 - Feb 18
26	CYPS 25	Gap between the average Attainment 8 score of Durham	-13	2016/17 ac yr (final)	Tracker	NA	NA	-12.8	AMBER	-14.8*	GREEN	2016/17 ac yr (final)

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered
		disadvantaged pupils and the average Attainment 8 score of non-disadvantaged pupils nationally (at KS4)[1][2]								
27	CYPS 26	Percentage of children in the Early Years Foundation Stage achieving a Good Level of Development	72	2016/17 ac yr (final)	64.0	69.0	GREEN	70.7	70.7*	2016/17 ac yr (final)
28	CYPS 29	Gap between the percentage of Durham disadvantaged pupils and the percentage of non-disadvantaged pupils nationally who achieve the expected standard in reading, writing and maths (at KS2)	-18	2016/17 ac yr (final)	Tracker	-16.0	GREEN	-20	-15*	2016/17 ac yr (final)
29	CYPS 30	Ofsted percentage of primary pupils in good or better schools	92	As at Mar 2018	Tracker	90	GREEN	90	91*	As at Mar 2018
30	CYPS 31	Ofsted percentage of secondary pupils in good or better schools	61.2	As at Mar 2018	Tracker	67	RED	80	66*	As at Dec 2017
31	CYPS 32	Exclusion from school of All Durham children - percentage of children with at least one fixed exclusion	1.9	2016/17 ac yr	Tracker	2.0	GREEN	2.11	2.01*	2015/16 ac yr

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure		Period covered
32	CYPS 38	Percentage of all school pupils eligible and claiming for Free School Meals (FSM) - Child Poverty Proxy	20.2	2016/17 ac yr	Tracker	20.2	GREEN	14.7	RED	19.9*	AMBER	2016/17 ac yr
33	AHS1	Under 18 conception rate per 1,000 girls aged 15 to 17	21.6	Jan 2016 - Dec 2016	Tracker	26.4	GREEN	18.8	RED	24.6*	GREEN	Jan 2016 - Dec 2016
34	AHS2	Proportion of five year old children free from dental decay	64.9	2014/15	Tracker	New indicator	NA	75.2	RED	72*	RED	2014/15
35	AHS3	Alcohol specific hospital admissions for under 18's (rate per 100,000)	67.5	2013/14 - 2015/16	Tracker	72.8	GREEN	37.4	RED	66.9*	AMBER	2013/14 - 2015/16
36	AHS4	Young people aged 10-24 admitted to hospital as a result of self-harm	489.4	2011/12 - 2013/14	Tracker	504.8	GREEN	367.3	RED	532.2*	GREEN	England - 2011/12 - 2013/14 NE - 2010/11 - 2012/13
37	AHS5	Percentage of children aged 4 to 5 years classified as overweight or obese	24.1	2016/17 ac yr	Tracker	24.3	GREEN	22.6	RED	24.5*	GREEN	2016/17 ac yr
38	ASH6	Percentage of children aged 10 to 11 years classified as overweight or obese	37.7	2016/17 ac yr	Tracker	37.0	AMBER	34.2	RED	37.3*	AMBER	2016/17 ac yr
39	CYPS 33	Percentage of Education Health and Care Plans completed	92.2	Jan - Mar 2018	90.0	70.5	GREEN	64.9	GREEN	78.8*	GREEN	2017

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered		
		in the statutory 20 week time period										
2. Are children, young people and families in receipt of Early Help services appropriately supported?												
40	CYPS 22	Percentage of successful interventions (families turned around) via the Stronger Families Programme (Phase 2)	30.3	Sep 2014 - Jan 2018	50.4	13	GREEN	23.1	GREEN	27*	GREEN	Mar 2018
41	CYPS 23	Percentage of children aged 0-2 years in the top 30% IMD registered with a Children's Centre and having sustained contact	89.8	Jan - Dec 2017	60	88	GREEN					
3. Are children and young people in receipt of social work services appropriately supported and safeguarded?												
42	CYPS 14	Percentage of First Contact & EDT enquiries processed within 1 working day	85.4	Apr 2017 - Mar 2018	Tracker	73.4	GREEN					
43	CYPS 15	Percentage of statutory children in need referrals received which occurred within 12 months of a previous referral	17.3	Apr 2017 - Mar 2018	Tracker	18.5	GREEN	21.9	GREEN	20.1*	GREEN	2016/17
44	CYPS 16	Percentage of statutory single assessments	79.6	Apr 2017 - Mar 2018	Tracker	83.3	RED	82.9	RED	83.1*	RED	2016/17

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered	
		completed within 45 working days										
45	CYPS 17	Rate of children subject to a child protection plan per 10,000 population aged under 18	49.7	As at Mar 2018	Tracker	50.0	NA	43.3		60.5*	As at Mar 2017	
46	CYPS 18a	Rate of children in need (proxy) per 10,000 population aged under 18 (L4 open cases ONLY)	341.0	As at Mar 2018	Tracker	340.7	NA	312		339*	2016/17	
47	CYPS 18b	Level 2/3 cases open to One Point Service - Rate per 10,000 population aged under 18 [4]	NA	As at Mar 2018	Tracker	NA	NA					
48	CYPS 18c	Level 3 cases open to Families First Teams - Rate per 10,000 population aged under 18	228.4	As at Mar 2018	Tracker	210.7	NA					
49	CYPS 19	Percentage of strategy meetings initiated which led to an initial child protection conference being held within 15 working days	66.9	Apr 2017 - Mar 2018	75.0	73.6	RED	77	RED	86*	RED	2016/17
50	CYPS 20	Percentage of Social Workers with fewer than 20 case	44.3	As at Mar 2018	Tracker	42.0	GREEN					

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure		Period covered
51	CYPS 21	Percentage of Case File Audits which are rated as good or better	54.5	Jan - Mar 2018	80.0	50.0	GREEN					
4. Are we being a good corporate parent for Looked After Children?												
52	CYPS 3	Rate of looked after children per 10,000 population aged under 18	79.6	As at Mar 2018	Tracker	80.8	NA	62		92*		As at Mar 2017
53	CYPS 4	Percentage of children adopted from care (as % of total children leaving care)	15.0	Apr 2017 - Mar 2018	0.0	17.3	RED	14	GREEN	14*	GREEN	2016/17
54	CYPS 5	Percentage of LAC who are in a foster placement	83.0	As at Mar 2018	Tracker	82.1	GREEN					
55	CYPS 6	Percentage of independent residential placement	3.4	As at Mar 2018	Tracker	3.0	RED					
56	CYPS 7	Percentage of children looked after continuously for 12 months or more who had a dental check	94.8	Apr 2017 - Mar 2018	Tracker	87.1	GREEN	83	GREEN	83*	GREEN	2016/17
57	CYPS 8	Percentage of children looked after continuously for 12 months or more who have had the required number of health assessments	89.9	Apr 2017 - Mar 2018	Tracker	84.8	GREEN	89	GREEN	91*	AMBER	2016/17

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered		
58	CYPS 9	Emotional and behavioural health of children looked after continuously for 12 months or more (SDQ)	16.0	2016/17	Tracker	14.9	RED	14.1	RED	14.7*	RED	2016/17
59	CYPS 10	Average Attainment 8 score of Looked After Children [1][2]	21.9	2016/17 ac yr (final figure)	Tracker	NA	NA	NA	NA	NA	NA	2016/17 ac yr
60	CYPS 11	Percentage of LAC achieving the expected standard in Reading, Writing and Maths (at KS2)	35.0	2016/17 ac yr (final)	Tracker	44.0	RED	32	GREEN	33*	GREEN	2016/17 ac yr
61	CYPS 12	Percentage of care leavers aged 17-21 in education, employment or training (EET)	61.4	Apr 2017 - Mar 2018	Tracker	69.5	RED	52	GREEN	50*	GREEN	2015/16 ac yr
62	CYPS 13	Percentage of care leavers aged 17-21 in suitable accommodation	89.0	Apr 2017 - Mar 2018	Tracker	90.4	AMBER	84	GREEN	86*	GREEN	2015/16 ac yr

[1] [Due to a change in methodology, 2016/17 Ac Yr data cannot be compared to the previous academic year.](#)

[2] [Previous period data amended /refreshed](#)

[3] [The high number of school leavers whose status is 'not known' impacts significantly on this indicator](#)

[4] [Due to the restructure in One Point and Family First Teams, this indicator is no longer available. A new measure will be introduced from the new year.](#)

Table 2 - Other additional relevant indicators

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered		
Altogether Wealthier												
1. Do residents have good job prospects?												
6	CYPS 1	Percentage of 16 to 17 year olds in an apprenticeship	9.6	As at Mar 2018	Tracker	9.1	GREEN	5.9	GREEN	8.1*	GREEN	As at Mar 2018
Altogether Healthier												
1. Are our services improving the health of our residents?												
63	AHS1 2	Percentage of mothers smoking at time of delivery	17.8	Oct - Dec 2017		17.4	RED	10.8	RED	16.3*	RED	Oct - Dec 2017
71	AHS3 8	Prevalence of breastfeeding at 6-8 weeks from birth	28.9	Jan - Mar 2018	Tracker	26.8	GREEN	43.7	Not comparable	33*	Not comparable	Oct - Dec 2017
Altogether Safer												
1. How effective are we at tackling crime and disorder?												
84	CYPS 35	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population of 10 to 17 year olds) [5]	277	Apr 2017 - Mar 2018		382	GREEN	357	Not comparable	413**	Not comparable	2015/16
88	CYPS 36	Proven re-offending by young people (who offend) in a 12 month period (%)	43.8	Jul 2015 - Jun 2016	Tracker	0.0	RED	41.5	RED	47.6*	GREEN	Jul 2015 - Jun 2016
4. How well do we tackle abuse of vulnerable people, including domestic abuse, child sexual exploitation and radicalisation?												

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure		Period covered
101	CYPS 34	Number of child sexual exploitation referrals [5]	177	Apr 2017 - Mar 2018	Tracker	155	NA					

[\[5\] Data 12 months earlier amended/refreshed](#)

Appendix 4: Volume Measures

Chart 1. Children in need referrals within 12 months of previous referral

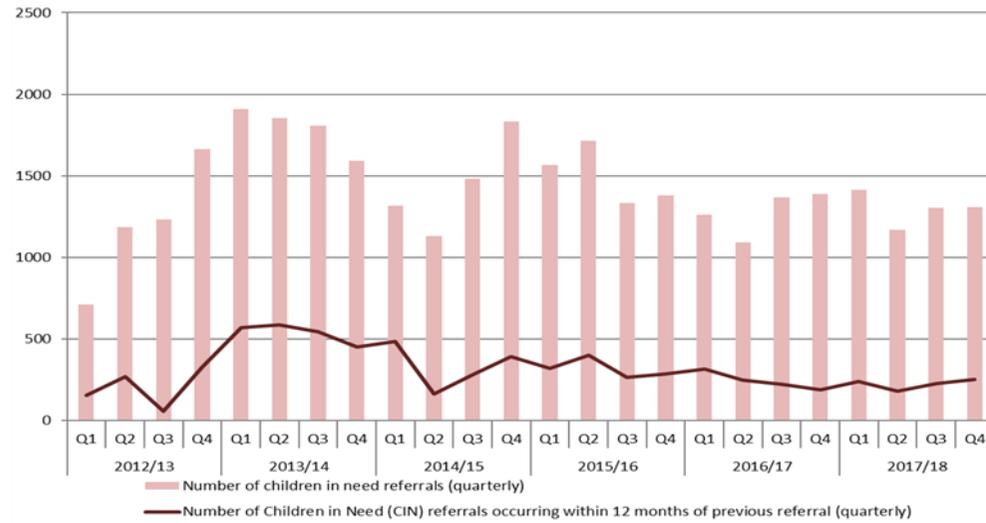


Chart 2. Looked after children cases

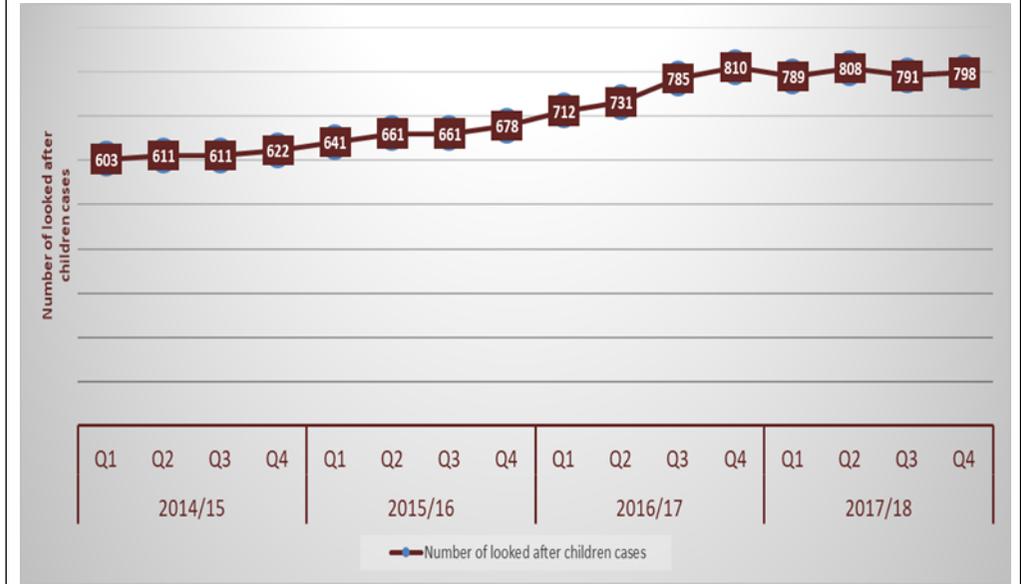


Chart 3. Children with a child protection plan

Rate and number of CPP per 10,000 population under 18

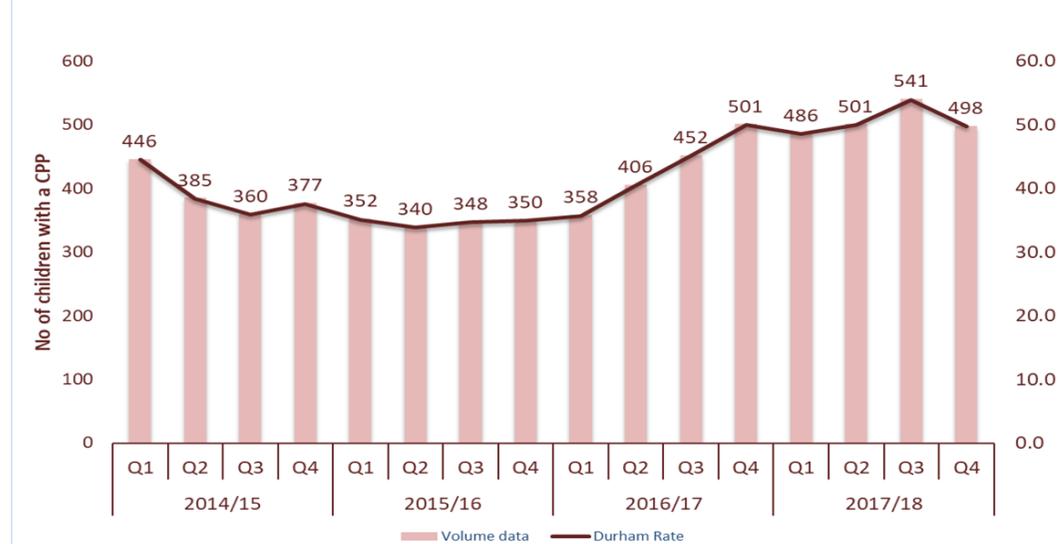
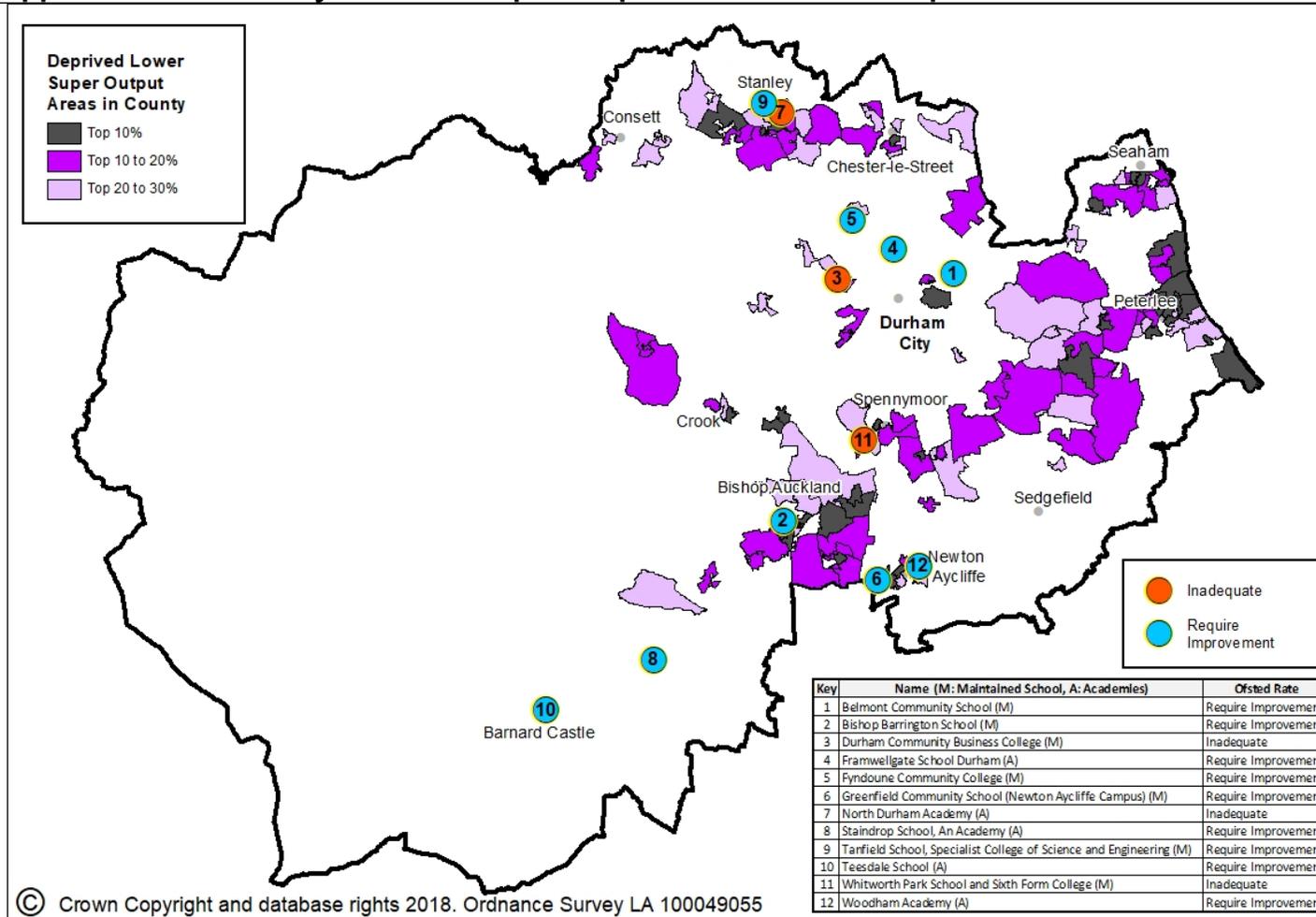


Chart 4. First Contact Volume and Process Rate

% of Statutory Referrals processed within 1 working day



Appendix 5: Secondary Schools Require Improvement and Inadequate



Ofsted ratings are as of 31 March 2018, 12 out of 31 schools judged as Requires Improvement or Inadequate

(M): Maintained Schools, (A): Academy